

Community Service Programs of West Alabama (CSP)



ANNUAL
REPORT FY
2022



MESSAGE FROM BOARD CHAIR AND EXECUTIVE DIRECTOR



Still dealing with the lingering effects of the pandemic, Community Service Programs of West Alabama (CSP), was fortunate to be awarded resources from the Coronavirus Aid, Relief and Economic Security Act (CARES) in FY 2022. These monies were designated primarily for delivering direct client services to individuals and families who were negatively impacted by the COVID-19 or were vulnerable for reasons in addition to the pandemic.

The CSP Board and management opted to collaborate with some of our community partners to ensure that low to moderate income families and individuals were helped in a variety of ways during this time. Among these collaborators were:

- 1. CARING DAYS** – Programs for adults with memory disorders and respite for their caregivers; CSP provided funds for hygiene supplies, personal protective equipment (PPEs) as well as chairs and tables and indoor/outdoor projectors for leading group sessions.
- 2. C.H.O.I.C.E.** – (primarily Perry County) – Provision of transportation vouchers, cleaning and sanitizing supplies as well as food pantry services.
- 3. FOCUS+** – Provides socialization and recreational activities for low/moderate income Individuals. CSP funds were used to purchase PPEs, recreational equipment, laptop computers, whiteboard, tables, chairs with arms, gardening supplies and nutritional snacks.
- 4. GOOD SAMARITAN CLINIC** – Renders medical services to uninsured/underinsured and/or low-income. The clinic used funds from CSP to purchase updated medical equipment.
- 5. HALE COUNTY ENRICHMENT SOCIETY** – Focuses on the needs of vulnerable community members, particularly at-risk youth. The agency used CSP CARES funds to present health and wellness workshops as well as to purchase and distribute school book bags and supplies.
- 6. LEGAL SERVICES ALABAMA** – Provides legal representation to low/moderate income Individuals and families. Monies from CSP were used to provide legal assistance to those needing emergency rental assistance, eviction representation, as well as prevention of homelessness and support in cases of domestic violence.
- 7. MARCUS CAMPBELL FUTURE STAR BASKETBALL CAMP** – Conducts organized workshops and physical activities which promote social interaction, physical and mental well-being and empowerment to youth in Sumter and surrounding counties. CSP funds allowed the camp to expand its activities and increase enrollment.
- 8. PROVIDENCE BAPTIST CHURCH** – A structured curriculum for at risk kids that includes financial literacy, tutoring for reading sessions and CPR training. Kids were also exposed to cultural activities as well as presentations from retired teachers and community leaders regarding topics and issues outside their communities. CSP's funding allowed the church to expand its offerings to more participants.
- 9. SOCIETY FOR FOLK ART AND CULTURE** – Presented a community event that promoted social interaction, as well as presented workshops on literary enhancement, health and wellness, as well as various forms of art and cultural presentations. CSP's funding provided an increased variety of offerings for people of all ages.
- 10. TEMPORARY EMERGENCY SERVICES (TES)** – Provides a menu of social services to low/moderate income individuals and families such as food pantry services, portable meals, access to mobile showers and hygiene products as well as utility assistance, clothing, et al. CARES monies were used to increase the ability of the agency to assist more people.
- 11. WEST ALABAMA FOOD BANK** – Primary role is to provide food to address food insecurity In West Alabama. Some families were significantly impacted by the pandemic, thus posing a greater demand for food supplies. The agency used CSP CARES funds to meet these increased demands.
- 12. WMA-CDC** (serving both Sumter and Greene counties) – Offers remedial education activities, academic enrichment learning programs, STEM education, tutoring and writing primarily to at-risk youth. CSP CARES funds enhanced the agency's ability to extend these programs.
- 13. YMCA** – (Tuscaloosa sites – Main and Benjamin Barnes) – Provide opportunities for positive interaction and socialization through physical and well-being activities. Contributions from CSP's CARES funds enabled both agencies to enhance their offerings as well as purchase needed program supplies.

CSP provided its array of services and programs to increased numbers of participants. These offerings included utility assistance, water bill payments (New), mortgage assistance, rental assistance, temporary and permanent housing, workshops on financial literacy, and surviving difficult economic times, food cards to purchase their choice of meat and groceries, et al. CARES funds enabled us to further our mission of providing programs and services that aid low-income and vulnerable populations in their quest for self-sufficiency.

Freddie Washington, Jr.
FREDDIE L. WASHINGTON
Board Chairman

Cynthia W. Burton
CYNTHIA W. BURTON
Executive Director

SUPPORTIVE SERVICES FY 2022

Property Management

Rental Units	506
Section 8 Place-based homes	64
Section 8 Tenant-based homes	98
Lease/Purchase Housing	112
Weatherization	37

Supportive Services

Food Distribution (Includes Meals on Wheels & Food Gift Cards)	1154
Energy Assistance	9877
Home Repairs	1234

Counseling Activities

Housing Education/ Group Workshops	264
First Time Homebuyer Counseling	54
Foreclosure prevention	45
Home Maintenance & Financial Management	58
Other Counseling	
Other - Rental (92)/ Homeless (2)	94

DATA
PROVIDED BY
SUPPORTIVE SERVICES
AND HOUSING
DEPARTMENTS



CSP: Helping Others to Succeed

CLIENT CHARACTERISTICS FY 2022

Module 4, Section C: All Characteristics Report - Data Entry Form

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:

Community Service Programs of West Alabama

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:

18,148

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:

10,247

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	Number of Individuals
a. Male	5928
b. Female	12220
c. Other	0
d. Unknown/not reported	0
e. TOTAL (auto calculated)	18148

2. Age	Number of Individuals
a. 0-5	1891
b. 6-13	2965
c. 14-17	1446
d. 18-24	1077
e. 25-44	3219
f. 45-54	1538
g. 55-59	1079
h. 60-64	1319
i. 65-74	2383
j. 75+	1231
k. Unknown/not reported	0
l. TOTAL (auto calculated)	18148

3. Education Levels	Number of Individuals	
	[ages 14-24]	[ages 25+]
a. Grades 0-8	983	26
b. Grades 9-12/Non-Graduate	1047	3891
c. High School Graduate	358	5151
d. GED/Equivalency Diploma	0	0
e. 12 grade + Some Post-Secondary	70	680
f. 2 or 4 years College Graduate	11	972
g. Graduate of other post-secondary school	0	0
h. Unknown/not reported	54	49
i. TOTAL (auto calculated)	2523	10769

4. Disconnected Youth	Number of Individuals
a. Youth ages 14-24 who are neither working or in school	14

5. Health		Number of Individuals		
	Yes	No	Unknown	
a. Disabling Condition	7558	10583	0	
	Yes	No	Unknown	
b. Health Insurance*	16023	1895	221	

*If an individual reported that they had Health Insurance please identify the source of health insurance below.

Health Insurance Sources

c.1. Medicaid	12404
c.2. Medicare	5188
c.3. State Children's Health Insurance Program	36
c.4. State Health Insurance for Adults	216
c.5. Military Health Care	93
c.6. Direct-Purchase	711
c.7. Employment Based	651
c.8. Unknown/not reported	0

6. Ethnicity/Race	Number of Individuals
a. Ethnicity	
a.1. Hispanic, Latino or Spanish Origins	169
a.2. Not Hispanic, Latino or Spanish Origins	17977
a.3. Unknown/not reported	2
a.4. TOTAL (auto calculated)	18148

b. Race	
b.1. American Indian or Alaska Native	7
b.2. Asian	4
b.3. Black or African American	15989
b.4. Native Hawaiian and Other Pacific Islander	5
b.5. White	1869
b.6. Other	30
b.7. Multi-race (two or more of the above)	244
b.8. Unknown/not reported	0
b.9. TOTAL (auto calculated)	18148

7. Military Status	Number of Individuals
a. Veteran	235
b. Active Military	18
c. Never Served in the Military	11456
d. Unknown/not reported	88
e. TOTAL (auto calculated)	11797

8. Work Status (Individuals 18+)	Number of Individuals
a. Employed Full-Time	930
b. Employed Part-Time	612
c. Migrant Seasonal Farm Worker	5
d. Unemployed (Short-Term, 6 months or less)	547
e. Unemployed (Long-Term, more than 6 months)	1160
f. Unemployed (Not in Labor Force)	7581
g. Retired	871
h. Unknown/not reported	94
i. TOTAL (auto calculated)	11800

DEMOGRAPHIC DATA
PROVIDED BY
SUPPORTIVE SERVICES
DEPARTMENT

CLIENT CHARACTERISTICS FY 2022

Module 4, Section C: All Characteristics Report - Data Entry Form

Goal 1: Individuals and Families with low-incomes are stable and achieve economic security.

Name of CSBG Eligible Entity Reporting:

Community Service Programs of West Alabama

c.9. TOTAL (auto calculated)

19299

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	6447
b. Two Adults NO Children	477
c. Single Parent Female	2730
d. Single Parent Male	95
e. Two Parent Household	152
f. Non-related Adults with Children	38
g. Multigenerational Household	263
h. Other	45
i. Unknown/not reported	0
j. TOTAL (auto calculated)	10247

10. Household Size	Number of Households
a. Single Person	6448
b. Two	1614
c. Three	1056
d. Four	699
e. Five	282
f. Six or more	148
g. Unknown/not reported	0
h. TOTAL (auto calculated)	10247

11. Housing	Number of Households
a. Own	4608
b. Rent	5618
c. Other permanent housing	12
d. Homeless	4
e. Other	3
f. Unknown/not reported	2
g. TOTAL (auto calculated)	10247

12. Level of Household Income	Number of Households
(% of HHS Guideline)	
a. Up to 50%	2386
b. 51% to 75%	2499
c. 76% to 100%	2662
d. 101% to 125%	1749
e. 126% to 150%	790
f. 151% to 175%	75
g. 176% to 200%	31
h. 201% to 250%	21
i. 250% and over	34
j. Unknown/not reported	0
k. TOTAL (auto calculated)	10247

13. Sources of Household Income	Number of Households
a. Income from Employment Only	87
b. Income from Employment and Other Income Source	18
c. Income from Employment, Other Income Source, and Non-Cash Benefits	256
d. Income from Employment and Non-Cash Benefits	1258
e. Other Income Source Only	141
f. Other Income Source and Non-Cash Benefits	7275
g. No Income	44
h. Non-Cash Benefits Only	1168
i. Unknown/not reported	0
j. TOTAL (auto calculated)	10247

Below, please report the types of Other income and/or non-cash benefits received by the households who reported sources other than employment

14. Other Income Source	Number of Households
a. TANF	91
b. Supplemental Security Income (SSI)	3046
c. Social Security Disability Income (SSDI)	1556
d. VA Service-Connected Disability Compensation	13
e. VA Non-Service Connected Disability Pension	1
f. Private Disability Insurance	2
g. Worker's Compensation	6
h. Retirement Income from Social Security	3690
i. Pension	209
j. Child Support	391
k. Alimony or other Spousal Support	6
l. Unemployment Insurance	48
m. EITC	1
n. Other	237
o. Unknown/not reported	0

15. Non-Cash Benefits	Number of Households
a. SNAP	7464
b. WIC	294
c. LIHEAP	9895
d. Housing Choice Voucher	700
e. Public Housing	1563
f. Permanent Supportive Housing	3
g. HUD-VASH	23
h. Childcare Voucher	5
i. Affordable Care Act Subsidy	2
j. Other	95
k. Unknown/not reported	2

Community Service Programs of West Alabama, Inc. is one of 18 designated community action agencies in the State of Alabama.



HEAD START / EARLY HEAD START

Head Start

CSP's Head Start and Early Head Start programs serve low-income families of children ages 0 - 5 years. Services are provided in the following counties: Bibb, Fayette, Greene, Hale, Lamar and Tuscaloosa. The programs focus on providing comprehensive services including education, health and family engagement. Our mission is to provide early education services that build a foundation for developmental learning, which lead to school readiness, and improve family functioning.

During FY 2022 the program made the transition of resuming full in-person services following the start of the COVID-19 pandemic. Many families were afraid of the unknowns and not quite ready for children to return to in-person services. Returning to full in-person services was a challenge. Factors to be considered included staffing, the age of children served, 0 - 5 years, and the increasing number of positive COVID-19 cases. Program staff were committed to making the necessary changes and taking precautions to create the safest environment possible.

Statistics

Funded Enrollment

Head Start: 374

Early Head Start: 152

Classrooms

Head Start: 22

Early Head Start: 19

Centers by County

Bibb: 1

Fayette: 1

Greene: 1

Hale: 2

Lamar: 1

Tuscaloosa: 1

From planting a garden, dyeing eggs or simply playing, everyday is a learning experience.



HEAD START / EARLY HEAD START



EARLY INTERVENTION

Chyr Williams is a beautiful two-year-old diagnosed with level three autism. Chyr has been receiving Early Intervention services from CSP for the past year. Mom states that University Medical Center referred her to CSP and that was the best referral ever!

Pivotal members of Chyr's EI team are Marquita Royal and Kristle King. They both are very hands-on and caring. Marquita and Kristle have been very instrumental in the development of Chyr. The team also takes the time to fully explain and implement the EI program, and recommends useful strategies to the family. Autism level 3 is characterized by severe challenges in social communication as well as extremely inflexible behavior. Typically, children with level 3 autism will be nonverbal or have the use of only a few words of intelligible speech. The regular EI visits have promoted Chyr's growth and she has begun to talk and understand instructions!

Community Service Programs of West Alabama Early Intervention continues to serve children and families Birth to Age 3. We continue to follow the 8 core values of Alabama's Early Intervention System.

- Family Centered
- Developmentally Appropriate
- Individualized
- Provided in Natural Environment
- Trains/Equips the Parent/Caregiver
- Collaborative
- Routines-Based
- Evidence-Based Practices



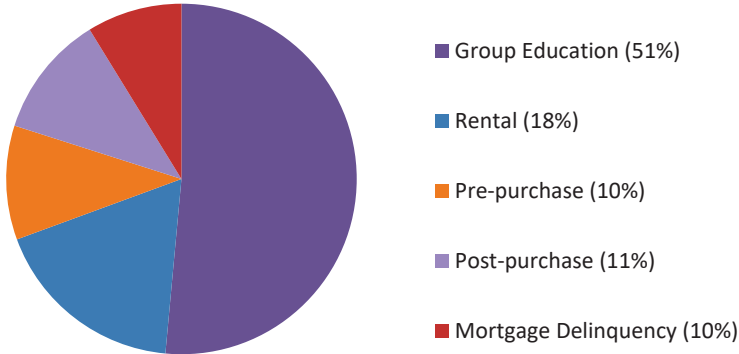
Early Intervention Statistics FY22

Total Families Served	276
Average No. Per Month	131

HOUSING

New Home Owners

Housing Counseling and Education October 1 – September 30 2022



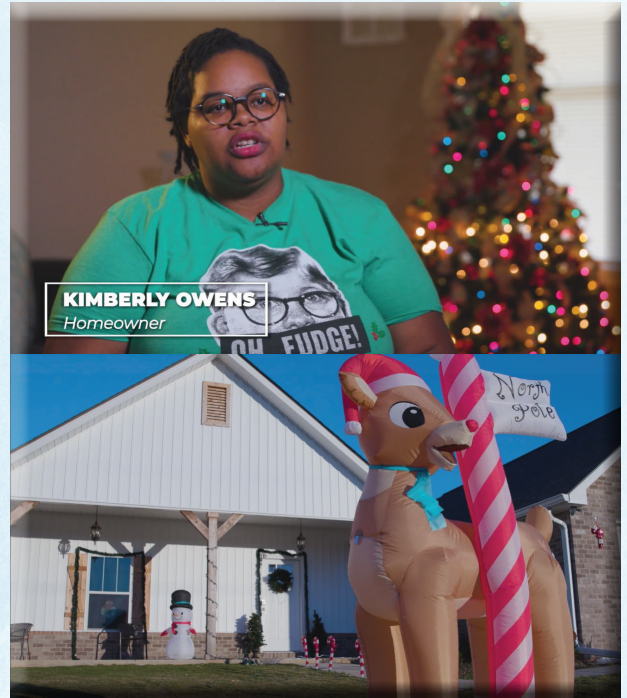
Total Counseling Activity – 515 Clients

YTD Production Summary Report October 1 - September 30 2022

Total Reported Investment	\$15,907,947.18
Homeowners Created - Customers	10
Preserved Homeownership - Customers	128
Rental Homes Constructed, Acquired, and Preserved	40
Created and Preserved Homes and Customers	178
Owner Occupied Repairs - Homes	0
Rental Homes, Repaired	1,234
Total Repaired - Homes	1,234

The Housing Division of CSP finalized the development of it's Home for the Holidays Video (a part of CSP's First-time Homebuyer Partnership Program):

[CSP Holiday 2021 Rough Cut on Vimeo](#)



SPOTLIGHT



Sentator Bobby Singleton Hale County Board Member

Bobby Singleton is a native of Greensboro, AL and received his B.S. from Alabama State University and his J.D. from Miles Law School. His professional career includes working as a small business consultant. He started out as an entrepreneur and community developer in Hale county, shortly thereafter expanding into other Black Belt Counties. He is passionate about his involvement with CSP and the people the agency serves.

Singleton is a member of the Alabama State Senate, representing District 24. He assumed office in 2005. Singleton ran for re-election and won in November of 2022 and is currently Alabama Senate Minority Leader. Prior to serving in the Alabama Senate, Singleton served in the Alabama House of Representatives from 2002 to 2005.

In his spare time Singleton loves the outdoors, enjoying hunting and fishing as well as golfing, hiking and camping.

Mission Statement

Community Service Programs of West Alabama, Inc. (CSP) provides resources and services which resolve immediate needs and lead to long-term self-sufficiency for low-income and vulnerable populations.

Vision Statement

CSP constituents have reduced barriers and increased potential to become self-sufficient.

BOARD OF DIRECTORS

Officers

Elder Freddie Washington (Tuscaloosa)

President

Mary Hodge (Hale)

Vice-President

Beverly Nickerson (Tuscaloosa)

Secretary-Treasurer

Members

Bibb - JoAnn Craighead

Choctaw - Ron Mason

Dallas - Timfreit Drane

Fayette - Mayor Rod Northam

Greene - Johnnie Knott

Greene - Luther Winn

Hale - Senator Bobby Singleton

Lamar - Rev. Kevin Dixon

Perry - Judge Eldora Anderson

Perry - Attorney Robert Turner, Jr.

Sumter - Debra Clark

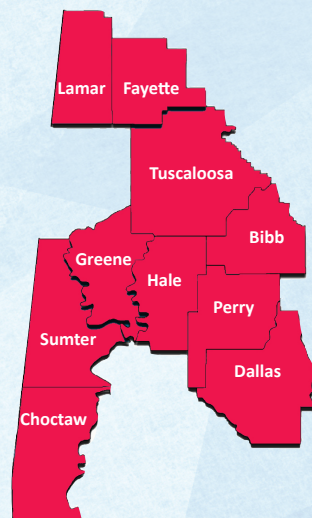
Sumter - Otlice Russelle

Tuscaloosa - Lynne Cephus

Tuscaloosa - Dr. Karen Thompson-Jackson

Tuscaloosa - Commissioner Jerry Tingle

10 COUNTY SERVICE AREA



Community Service Programs of West Alabama, Inc., is required by federal law to maintain a tripartite volunteer board consisting of one-third from the business community, one-third elected officials and one-third representatives of the low income sector. The agency currently has a 18 member board with representation from each of its service counties. Leadership of the diverse Board of Directors provides proactive governance of the agency.



FINANCIAL

COMMUNITY SERVICE PROGRAMS OF WEST ALABAMA, INC. STATEMENT OF FINANCIAL POSITION September 30, 2022

	Total 9/30/2022	Total 9/30/2021 (Memorandum Only)
<u>Assets</u>		
Current Assets:		
Cash and Equivalents	\$ 2,674,728	\$ 2,677,325
Grant Receivables	2,004,672	1,357,976
Other Receivables	402,872	392,516
Prepaid Expenses	-	-
Notes Receivable - Current	37,399	42,943
Total Current Assets	<u>5,119,671</u>	<u>4,470,760</u>
Property, Plant and Equipment, net	<u>5,922,264</u>	<u>5,487,756</u>
Total Property, Plant and Equip, Net	<u>5,922,264</u>	<u>5,487,756</u>
Other Assets:		
Investments - Low Income Housing	552,575	532,362
Partnerships	459,351	678,776
Notes Receivable - Noncurrent	<u>1,011,926</u>	<u>1,211,138</u>
Total Other Assets	<u>1,011,926</u>	<u>1,211,138</u>
Total Assets	<u><u>\$ 12,053,861</u></u>	<u><u>\$ 11,169,654</u></u>
<u>Liabilities and Net Assets</u>		
Current Liabilities:		
Accts Payable and Accrued Expenses	\$ 995,569	\$ 814,561
Other Payables	352,441	352,441
Deferred Revenue	910,565	626,595
Current Portion of Long Term Debt	119,314	119,245
Total Current Liabilities	<u>2,377,889</u>	<u>1,912,842</u>
Long Term Debt:		
Notes Payable	<u>1,182,761</u>	<u>1,287,464</u>
Total Long Term Liabilities	<u>1,182,761</u>	<u>1,287,464</u>
Total Liabilities	<u>3,560,650</u>	<u>3,200,306</u>
Net Assets:		
Net Assets Without Donor Restrictions	8,493,211	7,719,348
Net Assets With Donor Restrictions	-	250,000
Total Net Assets	<u>8,493,211</u>	<u>7,969,348</u>
Total Liabilities and Net Assets	<u><u>\$ 12,053,861</u></u>	<u><u>\$ 11,169,654</u></u>

HUMAN RESOURCES

Executive Director

Cynthia W. Burton

Chief Financial Officer

Heather Siavelis

Director of Compliance and Special Projects

Sontonia Stephens

Head Start/Early Head Start Director

Alexis Wilson

Associate Director, Head Start/Early Head Start

Kesha Grice

Director of Supportive Services

Stacey Taggart-Cotton

Director of Housing Resources

Antwon Prince-Sealy

Property, Facilities and Asset Manager

Eddie Sides

Early Intervention Director

Marketta Walton

Information Technology Administrator

Jewitt Bradley

Human Resources Director

April Horton

Planning & Development Manager

Kimberly Montgomery

**FOR FISCAL YEAR
ENDING
SEPTEMBER 30, 2022**

52 Positions filled

(14 Unemployed at time of hire)

26 Head Start/Early Head Start

26 Hires for other departments

Full time employment 124

Part time staff 47



COMMUNITY ACTION PROMISE

Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves.

Thanks to our families, funders, collaborators and partners who contribute to carrying out our mission.

